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DEAR PARTNERS AND DELEGATES OF THE PLUS-FORUM “FINTECH BORDERLESS. EURASIA DIGITAL NEW WORLD OF DIGITAL FINANCE”.

PLUS Media Holding, the Forum Organizer, welcomes you to our International Forum!

FAQ

# 1. REGISTRATION

How does online registration work?

To get registered, you are required to complete the registration form available on this website.

Read and understand the information for participants and click “PARTICIPATE”. Next, fill in all fields marked with \*.

Wait for the inscription “Thank you for your interest in our Forum. The Steering Committee members will contact you soon.”

Registration is deemed successful after you have received a confirmation letter with a link to a personal electronic ticket.

The letter will be sent to the address you specified in the registration form.

Why did I failed to receive a response? All initiated registrations are reviewed on an individual basis. It may take some time because of the large number of applications and the limit imposed on the number of participants. The Steering Committee may decline your registration without giving reasons, but you will be notified of that by e-mail. Registration forms that lack corporate e-mail address are considered last. For prompt communication on registration related issues, please write to plusforum@plus-alliance.com

# 2.VENUE

How to get to the venue? Address: RIXOS ALMATY HOTEL. 506/99 Seifullin Ave., Almaty, Kazakhstan

# 3. MOBILE APP OF THE FORUM

Be sure to install the PLUS FORUM mobile application – your Forum Guide. Available for: iOS, Android. Use keywords ПЛАС Форум (Cyrillic) or PLUS Forum to find the app.

The application offers:

• Detailed agenda with an option of addressing questions to the speaker

• Detailed profiles of all sponsors and partners

• Exhibition floor plan

• A meeting scheduler

To schedule meetings with a certain PLUS-Forum delegate, use the mobile application.

To start scheduling meetings, set a time slot convenient for you when you first enter the “Meetings” section, where you can configure a convenient meetings schedule, invite participants, view accepted and declined meeting invitations.

Don’t miss invitations.

# 4. AT THE EVENT

**What happens upon arrival at the Forum?**

 The registration procedure upon arrival at the venue:

 To receive a Forum participant badge at the registration desk, please present:

 • admission ticket bearing a unique ID (printed or saved on the gadget)

 • Your business card

After the registration, you will receive a personal badge and information materials of the Forum.

Where can I see the location of the stand? See the exhibition floor plan in the Forum m-app.

# 5. PLUS-FORUM WORKING HOURS

ATTENTION! On October 16, from 16:00 to 20:00, in the lobby of the RIXOS Hotel “early” registration is available for the convenience of delegates and partners in order to save time on the day of the event.

**October 17, 2023**

 • Registration start: 08:00.

 • Conference and exhibition hours: 09:00 - 19:00.

 • A cocktail party 19:00 - 21:00.

**October 18, 2023**

 • Registration: 08:00

 • Conference and exhibition hours: 09:00 - 19:00.

# 6. CONFERENCE:

**The Conference languages:** Russian, English.

**Where are the Conference Rooms located?**

The conference and exhibition halls are located on the -1st floor of the hotel. The staircase leading to the halls goes from the lobby downstairs (it starts next to the Forum registration area)

The Conference will be held in two parallel streams:

• Ballroom (entrance to the hall is on the lower level, to the left of the stairs)

• Conference Room 2 (Go downstairs to the end of the stairs and go around it on either side. At the end of the lobby you will see the doors leading to Conference Room 2. The direction is also indicated by Conference Room 2 signs).

# 7. MEALS

Meals for Forum delegates are included in the delegate package. The catering area is located at the Exhibition hall

On the evening of October 17, a standing dinner will be organized in the restaurant located at the far end of the hotel lobby.

# 8. ACCOMMODATION

The Rixos Almaty Hotel offers special prices for accommodation for the PLUS-Forum participants at: <https://fintech.plus-forum.com/en/#ft-booking>

The prices are valid for a stay within October 15-21. To benefit from special booking prices, use the promo code PLUS.

# 9. AFTER-EVENT

**Access to presentations**

Speakers' presentations allowed for distribution will be available to the delegates who completed the Delegate Questionnaire form in the PLUS-Forum mobile application.

Links to the available presentations and photos will be emailed to the delegate at the address specified in the Questionnaire.

**Photos and videos**

PLUS-Forum photos and summary video will be posted on the web-site of the event within 2 weeks after the end of the PLUS-Forum.

# 10. OUR SOCIAL NETWORKS:

Our Instagram page: <https://instagram.com/plus_forum>

Linkedin: <https://www.linkedin.com/company/plus-forum>